

### T/A Crosspoint Hotels Limited 35A/1 Lake road Lusaka TEL: +260 760 900 500/+0211 444800

EMAIL: reservationslsk@theurbanhotelgroup.com

## **OUOTATION**

Att Ms Mwansa

Email <a href="mailto:mwansachungu88@gmail.com">mwansachungu88@gmail.com</a>

Phone No '260

Date 15th October 2023

TPIN: 2146907741

ITEM	UNIT COST	PAX	DAY/NIGHTS	TOTAL
Standard Room	2,000.00	1	1	2,000.00
Standard Room	2,200.00	2	1	2,200.00
Standard Twin Room	1,700.00	1	1	1,700.00
Standard Twin Room	1,900.00	2	1	1,900.00
Executive Room	2,300.00	1	1	2,300.00
Executive Room	2,400.00	2	1	2,400.00
GRAND TOTAL	VAT EXCLUSIVE		ZMW	-

## NO SHOW POLICY/

No shows will be charged on the first night and the rooms will be kept up to 11 am after which the

- 1 hotel has the right to release the rooms.
  - All late arrivals must be communicated to the hotel at least 48:00hrs prior to arrival
- 2 A rooming list should be supplied to the hotel at least 48hrs prior to arrival
- 3 For guests requiring airport transfers, an itinerary list stating clearly the guest name, arrival time,
- $4\,$  and flight details should also be supplied to the hotel at least 48hrs prior to arrival

#### **TERMS & CONDITIONS**

For numbers below 20 pax, hall hire shall be charged at K2,500.00 per day

- 1 No shows on first day of the meeting shall be charged at the cost of the conference rate per day
- $2\,$  For groups needing teas only, the booking shall attract a venue hire depedning on the size of the room
- 3 Rates are subject to the hotel's exchange rates at any given time.
- 4 A reservation is considered provisional until 100% payment is made to confirm the booking
- 5 Confirmation of bookings are subject to availability
- 6 Prices are subject to change without notice
- $7 \ \ The final number of participants should be confirmed at least 24 hrs before the function date$
- 8 Confirmations must be done at least seven (7) days from day of quote.
- 9 Otherwise the hotel holds the right to cancel the reserved and sell the reserved space
- 10 All accommodation rates are inclusive of a full English Breakfast unless otherwise stated

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Payments shall be made directly to The Urban Hotel by cash, cheque or bank transfer

- 1) A deposit of 50% is required for confrimation and balance before the event. Where as there is an agreement
- 2) an LPO/Order will be required as confirmation

# **CANCELLATION POLICY**

Thirty (30) days or more prior to function date - No charges plus 100% refund

- 1) Fourteen (14) to twenty nine (29) days prior to function date a penalty of 25% of the full reservation cost
- 2) Seven (07) to thirteen (13) days prior to function date A penalty of 50% of the full reservations cost
- 3) Six (06) or less days prior to function date A penalty of 100% of the full reservation cost

4)

## **ACCOUNT DETAILS**

Currency ZMW

Beneficiary Name Cross point Hotels Ltd
Beneficiary Bank a/c 5764193500157
Bank Name ZANACO PLC

Branch Name Lusaka Business Center

Swift Code ZNCOZMLU Sort Code 10003